

IDAHO ICEWORLD 24 HOUR POLICY



Background

Hockey is an emotional sport. The physical battles that players fight for control of the puck can spill on to the bench and stands and create strong reactions from coaches. This intense emotional aspect of hockey is one of the reasons it makes exciting entertainment. For parents, it is important to separate game emotions from the best interests of their child's sports development. For this reason, Idaho IceWorld (IIW) has adopted the "24 Hour Rule". The intent of this rule is to move an emotional and confrontational discussion away from the presence of the players, and to allow the parties to "cool off", compose themselves and put the provoking incident or situation that occurred in the game in perspective before meeting to discuss it.

We at Idaho IceWorld (IIW) realize that from time to time, an issue may occur, which is why the time was taken to develop this policy and provide that avenue to all of our members. IIW Hockey prides itself on its family-like atmosphere and its ability to communicate directly with all members by not losing sight of what is most important - all players having fun playing hockey. A carefully thought-out policy is explained to parents each year, dubbed "The 24-Hour Rule". This rule has several purposes:

- 1) Allows each party involved during an issue to step back and clear the initial emotional elements
- 2) Provides a clear and concise process for problem resolution
- 3) Provides a clear understanding of what is expected from all parties involved
- 4) Promotes direct communication
- 5) Provides an avenue of fairness and opportunity to every parent, player and coach

USA Hockey Promotes

Experts from across youth sports - like Positive Coaching Alliance and USA Hockey - to provide valuable tools, tips and advice to parents and coaches alike. And they universally agree: having positive parents involved with positive coaches creates positive outcomes both on and off the ice. Observe a "Cooling Off" Period: Wait to talk to the coach about something you are upset about for at least 24 hours. Emotions can get so hot, that it's often better and more productive to wait a day before contacting the coach. This also gives you time to consider exactly what to say to the coach, and how to say it.

Idaho IceWorld Recommended Policy

Idaho IceWorld (IIW) The 24-Hour Rule:

When an issue occurs and a party has a resulting complaint to make or issue to be resolved, they are asked to wait 24 hours, then put the issue in writing and submit it to the appropriate party. Whether this issue is labelled as coaching error, IIW staff issues, team mate interference, parent conflict or any other of a number of possible situations, it is very important that all parties involved take the full 24

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hours to remove or decrease the emotional element so that the actual issue can be resolved quickly, in a civilized manner, and to everyone's satisfaction.

Violation of Zero Tolerance

Violation of the 24 Hour Rule will be addressed as Zero Tolerance by the IIW Hockey Coordinator and/or Staff. A violation could result in removal from the Facility. .

Please respect the significance of the 24 Hour Rule Policy. If we honor this concept, concerns will be moved away from an audience with our children, a possible ill-timed discussion, and issues will be viewed in the proper perspective.

Resources

http://www.usahockey.com/news_article/show/296673-coach-parent-relationship-a-responsible-approach